

Help Documentation

For

Onboarding Into

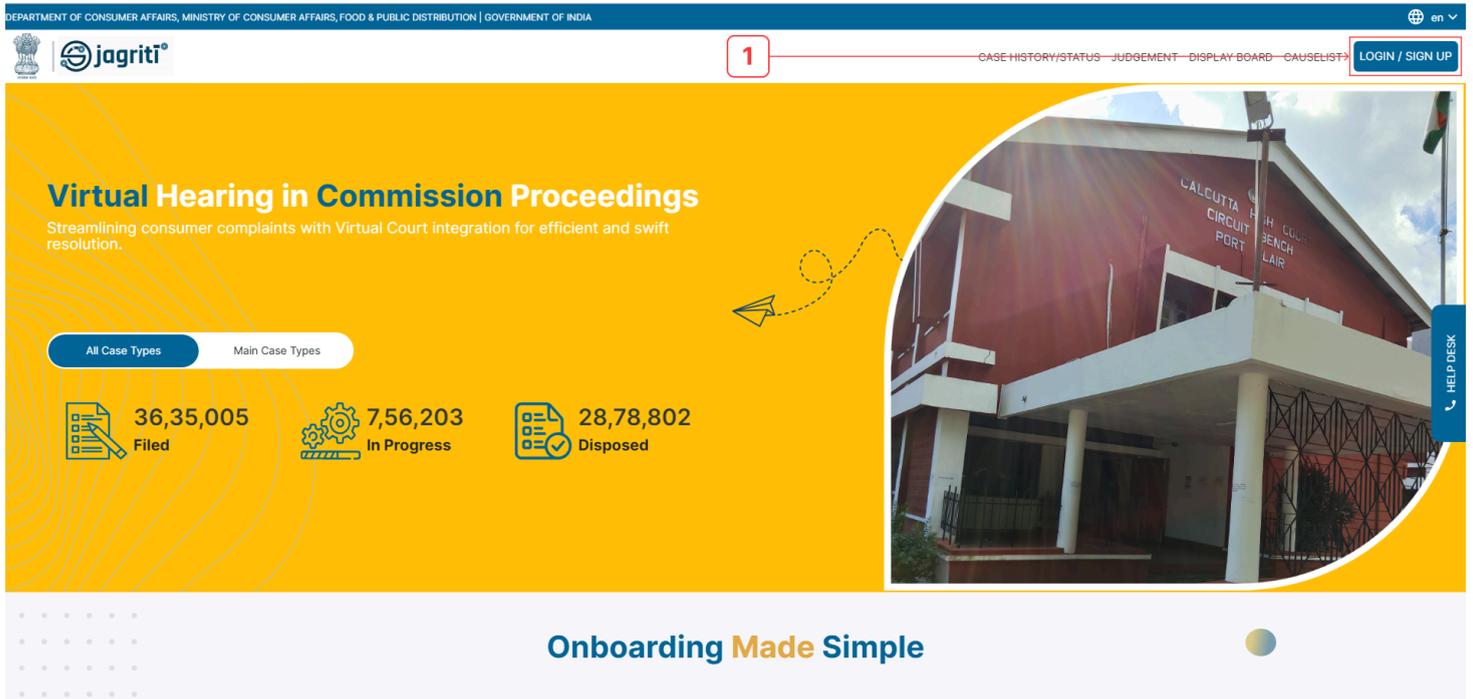


**National Informatics Centre ,
Ministry of Electronics & Information Technology,
Government of India**

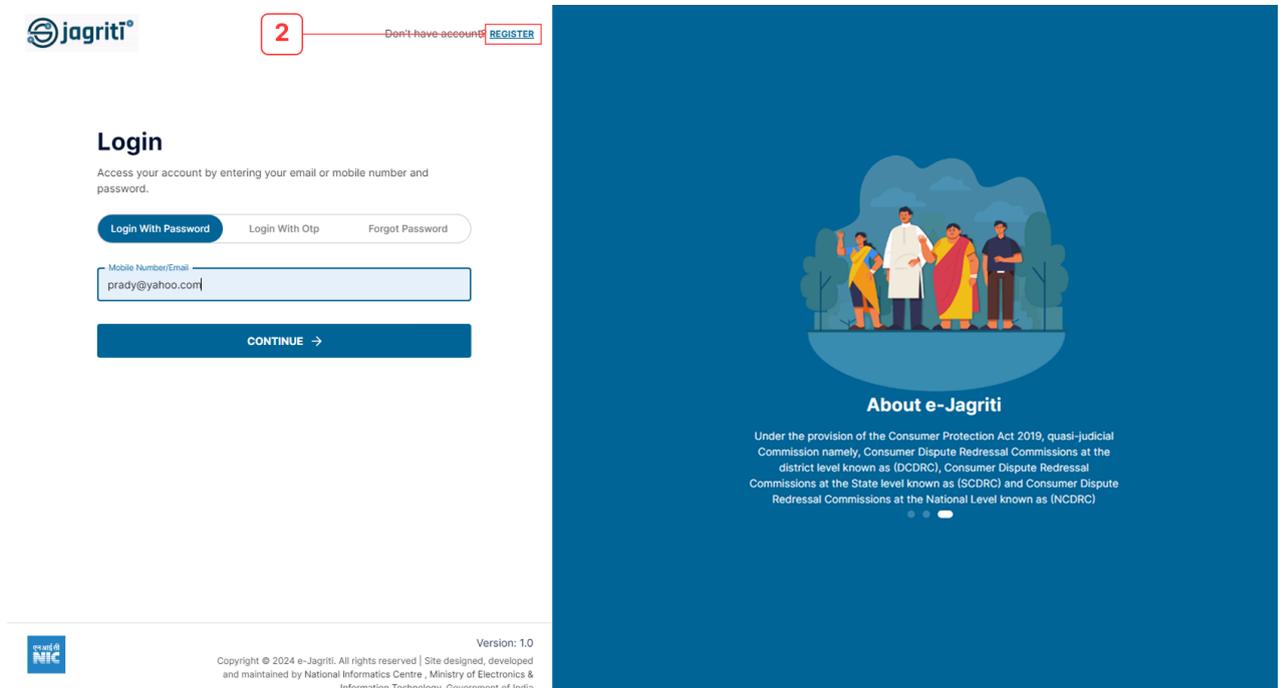
(A-Block, CGO Complex, Lodhi Road,
New Delhi – 110003)

March 2025

Step 1: Visit <https://e-jagriti.gov.in/>, Click on the **"Login/Signup"** button located at the top right corner.



Step 2: On the Login page, click on **"Register"** if a new user.



Step 3: On the Registration page,

3.1 : Enter the mobile number, email ID, full name, password, and confirm password.

3.2 : Select the appropriate role and Enter the captcha code.

3.3 : Click the **"Continue"** button to proceed.

Register
Create your account by entering full name, mobile number and password.

If you are NRI then select the box given below

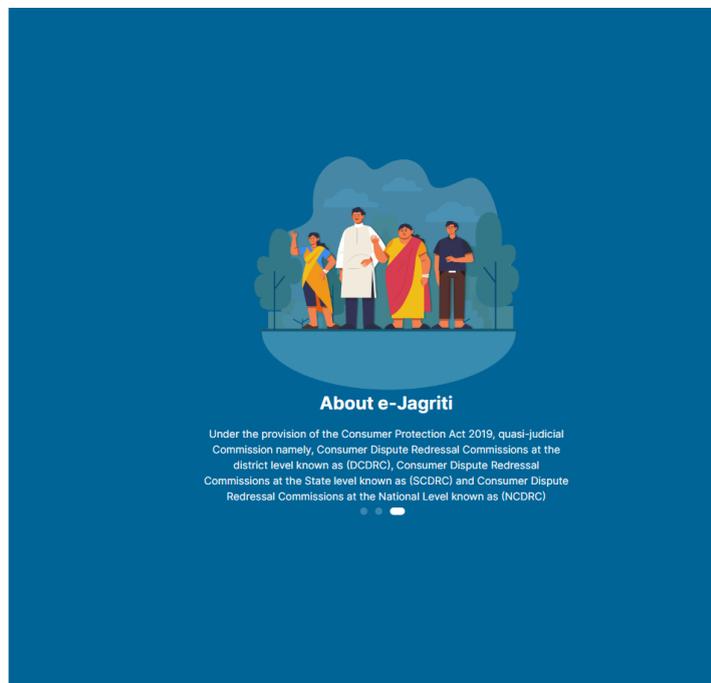
NRI

3.1 →
Mobile Number is required

Password shall be a combination of upper and lower case characters (e.g. a-z, A-Z), digits (e.g. 0-9) and special character (% , \$, # etc)

3.2 →

3.3 →



Step 4: Enter the 6-digit OTP sent to the registered mobile number and email ID for verification. Click the **"Submit"** button to complete the profile creation process.

jagriti Already have account? [LOGIN](#)

OTP Verification

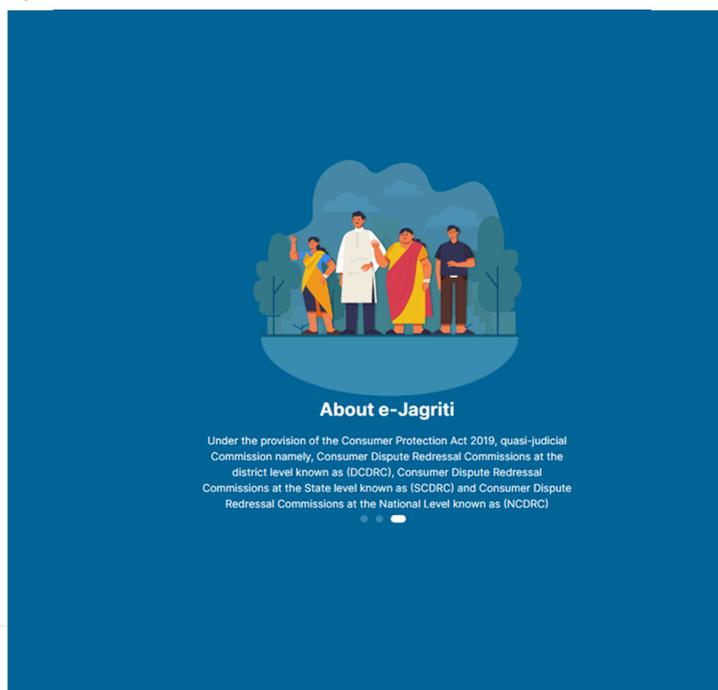
Please enter the 6 digit OTP we've sent on your mobile number XXXXXX007 and *****andell1995@gmail.com

TIME REMAINING: 2 MIN 39 SEC RESEND OTP

4 →

By clicking on this I agree [TERMS OF SERVICE](#) and [PRIVACY POLICY](#).

Version: 1.0
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Step 5 : Enter personal information,

5.1 : Including name, mobile number, email address and role.

5.2 : Click "Next" to proceed.

Fill up the required details to get started

1 Personal Information 2 Address Information 3 Upload Documents

Personal Information

Profile Picture

5.1

Add your profile picture by clicking edit icon

Name * SAKHIL TANEJA Mobile No * 78889XXXX

Email Address pradychand XXXX@gmail.com Role * Consumer / Authorised Representative

5.2 NEXT →

Step 6: Fill in address Details

6.1 : Select the address type and Provide the location details.

6.2 : Enter the postal information.

6.3 : Click "Next" to proceed.

Fill up the required details to get started

✓ Personal Information 2 Address Information 3 Upload Documents

Address Information

6.1

NRI

Address Type* PERMANENT House No./Door No./Building/Flat H NO 45 Block/Street/Mohalla/Sector SECTOR 16

Landmark/Localty ATTA MARKET Country* INDIA Pin Code* 201301

State* UTTAR PRADESH District* GAUTAM BUDDHA NAGAR Post Office* NOIDA H.O Police Station

+ ALSO AT ADD ADDRESS

← BACK 6.3 NEXT →

Step 7: In the final step,

7.1: Upload the required Identity Proof, such as Aadhar, PAN, or Driving License etc.

7.2 : Click on “**submit button**”.

Step 8: Redirects to the Login Page.

8.1 : Log in using “**email/mobile number and password or with OTP**”.

8.2 : Click the “**Continue**” button.

Step 9: After login, users will access their personalized dashboard to track registered case status, including filed, disposed, and pending cases.

The screenshot displays the Jagriti dashboard interface. At the top left is the Jagriti logo. At the top right, there is a language selector set to 'EN' and a user profile for 'SAKHIL TANEJA' (Consumer / Authorised Representative). A left-hand navigation menu includes options like 'Dashboard', 'File New Case', 'Payment History', 'Reply', 'Rejoinder', 'Subsequent Filing', 'Voice Enabled Case Filing', and 'Know Your Case Number'. The main content area is divided into three sections: 'Cases in Commission', 'Your Registered Cases', and 'Cases Against me'. Each section contains cards for different case statuses with a count of 0. The 'Cases in Commission' section includes 'Filed', 'Disposed', and 'Pending'. The 'Your Registered Cases' section includes 'Draft', 'Pending for Scrutiny', 'Pending for Date of Hearing allocation', 'Payment Pending', and 'Reverted'. The 'Cases Against me' section includes 'Filed', 'Disposed', and 'Pending'. At the bottom left is the NIC logo, and at the bottom right is the text 'Version: 1.0' and '© e-jagriti Platform is developed, designed and maintained by National Informatics Centre, Ministry of Electronics & Information Technology, Government of India'.